

## PRODUCT RETURN FORM

To return an item, please fill in this form and include it along with the item you are returning in the package you send us. Make sure that the products are properly protected to avoid damage during transit by using the original packaging wherever possible.

Order no.

Name

Email

## PRODUCTS TO RETURN

PRODUCT CODE	PRODUCT NAME	UNITS

## PLEASE EXPLAIN WHY YOU ARE RETURNING THE ITEM

Damaged product       Wrong product       Other

**PLEASE NOTE ALL PRODUCTS MUST BE SEALED AND UNUSED, AS OTHERWISE THE RETURN WON'T BE ACCEPTED**

We will issue the refund to the original payment method you used to make the purchase, once we have received and verified the returned product/s. Please note that, to be eligible for a refund, any gifts you received with your purchase must also be returned in perfect condition along with the products you wish to return. If you fail to return any such gift, its value will be deducted from the amount ultimately refunded.

Please send the products together with this form to the following address:

**NATURA BISSÉ INTERNATIONAL LIMITED**  
ATTN: ONLINE RETURNS  
Fourth Floor 15, Grosvenor Gardens,  
London, United Kingdom, SW1W 0BD

If you have any questions, please write to us at [customerservice.gb@naturabisse.com](mailto:customerservice.gb@naturabisse.com)